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BEFORE THE ARRIVAL



BOOKING

In order to maintain the quality of our services, all visits must be booked in advance, and requests for guided tours by a museum mediator or with speaking rights must be received at least **10 days in advance**.

BOOKING PROCEDURE

Once your reservation has been processed, the reservation department will send you an estimate by e-mail. If you do not return the estimate signed and marked "Approved" at least 7 days before your visit, your visit may be cancelled.

In the event of any change in the number of people or a cancellation, please contact the reservation department as soon as possible.

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ARRIVAL AT THE MUSEUM



START OF THE VISIT

The group must arrive at the museum **30 minutes before the beginning of the visit**.

A "Group information board" positioned outside the museum indicates where the group should wait. The group leaders are the only ones who go to the museum reception to collect the tickets for the whole group. They distribute them to each member of their group outside the museum.



PONCTUALITY

In the event of a delay, a guided tour may be switched to a self-guided tour, its duration may be shortened according to the extent of the delay, or the guided tour may be cancelled if other groups are scheduled for the next slot.

In the event of an early arrival, the groups must wait until the agreed time.

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IN THE MUSEUM



TOUR SCHEDULE AND GROUP RECEPTION

Visits must start on time.

After the security checkpoint, group members may leave their belongings in a locker provided for this purpose. The locker's key is entrusted to the group leader for the duration of the visit.

Group members are fitted with an audiophone by the museum staff at the "guided tour" point, indicated by a blue sign at the corner of the museum shop.



ROLE OF THE GROUP LEADERS

The group leaders are responsible for each member of their group inside the museum, and for ensuring that the museum is well-maintained, by keeping a close eye on the group throughout the visit.

✓ I have read and I accept the conditions set out in this charter.



RULES TO RESPECT

IT IS FORBIDDEN TO • touch the works, lean or sit on the exhibition furniture • run around the museum
• eat or drink in the museum outside the designated areas

IT IS IMPORTANT TO • respect the peace and quiet of the premises • behave correctly towards the institution's staff and other visitors • not disturb other visitors

MG BOOKING FORM ADULT OR STUDENT GROUPS

MUSÉE GRANET
AIX-EN-PROVENCE

JANUARY TO MAY 2026

Please fill in the booking form and send it to our booking department at:

granet-reservation@mairie-aixenprovence.fr

****Mandatory fields***

INSTITUTION:

Name* : _____

Address* : _____

Postal code* : _____ City* : _____ Country* : _____

Office phone number* : _____ Mobile phone number : _____

Email* : _____

PERSON IN CHARGE/ GROUP LEADER:

First name* : _____ Last name* : _____

Job title* : _____

Office phone number: _____ Mobile phone number* : _____

Email* : _____

VISIT DETAILS:

PREFERRED DATE(S)* : _____

(Please feel free to suggest several possible dates)

TIME* : _____ *(Between 12:30 and 04:30 PM)*

GROUP INFORMATION:

NUMBER OF PEOPLE* : _____

(Maximum 25 per group)

PAYMENT*:

Before the visit : ☐ Bank transfer

The day of the visit (on the spot) : ☐ Cash/Credit Card

GUIDED TOURS


GUIDED TOUR WITH A MUSEUM GUIDE

→ DURATION : 1 HOUR LONG

GRANET MUSEUM* :

- ☐ From Cezanne to Giacometti 
- ☐ Highlights of the museum ☐  ☐  ☐  ☐ 
- ☐ Early and classical paintings 

GRANET XXTH * :

- ☐ From Picasso to Dubuffet → Jean Planque collection: Granet XXth (until March 1, 2026) ☐ 

“RIGHT TO SPEAK”

TOURS WITH YOUR OWN GUIDE

→ DURATION : 1 HOUR LONG

GRANET MUSEUM* :

(1 hour = 1 to 3 sections)

- ☐ Collections from the 14th to the 18th centuries
- ☐ Entremont: Archaeological collections
- ☐ Sculpture gallery
- ☐ Meyer Donation - Cezanne room
- ☐ 19th century collections

GRANET XXTH * :

(The Granet XXth site alone requires 1 hour to visit and is a 5-minute walk from the Granet museum)

- ☐ Jean Planque collection: Granet XXth (until March 1, 2026)

PLEASE INDICATE IF :

- ☐ You have your own microphone/audiophone equipment
- ☐ You need the museum's microphone/audiophone equipment

TOURS ON YOUR OWN

NON-GUIDED TOUR (WITHOUT A GUIDE)

→ DURATION : 1 HOUR LONG

- ☐ Granet museum ☐ Jean Planque collection: Granet XXth (until March 1, 2026)

All tours are subject to change due to artwork movements.

*The collection and use of personal data comply with French Law No. 78-17 of January 6, 1978 on information technology, data files, and civil liberties.
You have the right to access and rectify your personal data.*